

\*\*\* Our Recorders Are Designed For Police, Fire, EMT and Coast Guard \*\*\*



*Versadial has been delivering call recording solutions to government entities for over 18 years. We support you during each step to integrate our solution and stand behind our product.*

In the realm of public safety, a lack of clear communication can mean the difference between lives saved and lives lost. Versadial's call recorders are designed to service Police Departments, Fire Departments, EMT services, and other public safety entities.

#### **Regulatory/Legal Affairs**

Public safety recordings are used daily in criminal and civil court proceedings. In fact, they often become the focus of criminal trials. The emergency call can sometimes be the difference between guilt and innocence, so recordings must be high quality.

#### **Quality Assurance**

With Versadial's call recording solution, you can monitor live calls or record them for regular or targeted review. A built in Quality Control module allows you to properly coach and develop dispatch personnel. Compliance issues can be identified before they turn into huge liability issues and call takers who don't display effective phone skills can be coached and improved.

#### **Cost Effectiveness**

Keeping the public safe with less money; hardly sounds fair. Still, it's what municipalities around the country are facing each and every day. Luckily, Versadial has a solution for shrinking budgets. Our recording software solutions have robust features that are affordable.

The best part is you own the software. Pay the licensing fees and you're done. There's an optional yearly maintenance fee that provides help desk access and software updates.

#### **Versadial's recording solutions offer this impressive list of features and benefits for our public safety sector:**

- Record all incoming and outgoing communications
- Easily access and recreate incidents or calls as well as instant playback for recent calls
- Timeline view to visually recreate radio and dispatch communications
- Up to 150,000 hours of recordings on a single system, and with auto archiving feature built in, storage becomes unlimited
- Reliable systems running 24/7 with redundant power supplies and RAID hard disks
- Quality support from our inhouse team
- Reduce operational costs
- Ensure compliance with regulatory measures
- No mandatory yearly service contracts
- No charge for multiple seat licenses of the remote client software, simply pay per line being recorded and have unlimited user access to the recording server